



October 31, 2011

Ms. Beth Salak  
Director, Division of Competitive Markets and Enforcement  
Attention: Tariff Section  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. This filing is submitted with a proposed effective date of November 1, 2011. The Company's tariffs are available on its website at <http://about.centurylink.com/tariffs/>. Appendix A includes a list of impacted tariff pages.

This filing also increases flat rate residential and business single line local exchange service rates. Rates for various directory listings for calls to Directory Assistance Service are also increasing.

This filing also converts all remaining \$.20 EAS and ECS routes to EAS. As a result, all calls previously completed as \$.20 EAS or ECS (Plans A and B) will be treated as flat-rated local calls.

Optional Extended Local Calling (OELC) and Optional Extended Area Service (OEAS) dialing plans are being deleted under this filing. All OEAS and OELC routes were also available as optional ECS routes. The conversion of all ECS routes to EAS eliminates all routes which would be included in the OELC and OEAS dialing plans. TOLL-PAC routes, which were previously presented on the EAS pages, are being relocated under this filing to more clearly distinguish between chargeable routes and local calling routes that are available at no additional charge.

References in bundles to "unlimited expanded local calling" and "unlimited measured/message EAS" are also being deleted, with no changes in the unlimited local calling scope provided to customers who are subscribed to bundles. References to applicable measured/message EAS charges billable as separate line items for bundled services are also deleted, since all measured/message EAS plans are converted to EAS under this filing.

If you have any questions regarding this filing, please call me or Sandy Khazraee.

Sincerely,

/s/ Debra Levy

Debra Levy

Attachments  
cc: Sandy Khazraee

FL 11-05

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Thirteenth Revised Sheet 6  
 Cancelling Twelfth Revised Sheet 6  
 Effective: November 1, 2011

By: Darlene N. Terry  
 Tariff Manager

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By: Darlene N. Terry  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Twenty-Second Revised Sheet 12  
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 Effective: November 1, 2011

By: Darlene N. Terry  
 Tariff Manager

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A2

BY: Darlene N. Terry  
Tariff Manager

Ninth Revised Sheet 28  
Cancelling Eighth Revised Sheet 28  
Effective: November 1, 2011

GENERAL REGULATIONS

C. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

14. Suspension of Business and Residence Service (Vacation Service)

b. Application of Charges

1) The monthly charge for residence and business access line services will be billed at the following % of the tariff rate, excluding taxes and surcharges e.g., SLC, 911 and USF:

a)	Residence/Business Access Line only	50%	
<b>b)</b>	<b>Solutions Packages - Residence</b>		(D)
	Ideal Solution (obsolete)	21%	(T)
	Sure Solution II (obsolete)	22%	
	Choice Solution (obsolete)	25%	
	Standard Solution I (obsolete)	29%	
	Standard Solution II	26%	
	Basic Solution (obsolete)	21%	
	Classic Solution (obsolete)	24%	
	Core Solution (obsolete)	23%	
	Clear Solution (obsolete)	23%	
	Personal II Solution	24%	
	Home II Solution	23%	
	Safe and Sound II Solution	32%	
	Core Solution Plus	20%	
	Special Plan	19%	
	Discounted Special Plan	23%	
	Progressive Plan	33%	
	Essential Home Phone Plan	34%	
	Simple Solution	42%	
	Standard Home Phone II	29%	
	Sure Solution I (obsolete)	21%	
	Custom Solution I (obsolete)	24%	
	Follow Me Plan	32%	
<b>c)</b>	<b>Solutions Packages - Business</b>		(T)
	Ideal Solution (obsolete)	24%	
	Sure Solution II	34%	
	<b>Sure II</b>	30%	(D)
	Sure Solution II Discounted	34%	
	Sure Solution II with Unlimited Local	30%	
	Choice Solution (obsolete)	24%	
	Standard Solution I (obsolete)	24%	
	Standard Solution II (obsolete)	33%	
	Basic Solution (obsolete)	24%	
	Classic Solution (obsolete)	28%	
	Priority Solution	35%	
	<b>Priority</b>	31%	(D)
	Economy Solution	40%	
	Rotary Classic Solution	25%	
	Economy Bundle II A	40%	
	Economy Solution II (obsolete)	40%	
	Complete Business Bundle	47%	
	Complete Business Bundle-Add'l Line	57%	

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

Tenth Revised Contents Sheet 1

By: Darlene N. Terry  
Tariff Manager

Cancelling Ninth Revised Contents Sheet 1  
Effective: November 1, 2011

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Embarq Florida, Inc. d/b/a CenturyLink

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By: Darlene N. Terry  
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Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Fifth Revised Sheet 1.1  
Cancelling Fourth Revised Sheet 1.1  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

A. GENERAL (Cont'd)

5. Definitions

a. EAS - Extended Area Service - Telephone service provided under tariff whereby subscribers of a given exchange may complete calls to and receive calls from one or more exchanges without incurring toll charges. See C.1. for a complete explanation of this service.

b. ***Reserved For Future Use***

c. ***Reserved For Future Use***

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

Fifth Revised Sheet 1.2

By: Darlene N. Terry  
Tariff Manager

Cancelling Fourth Revised Sheet 1.2  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

A. GENERAL (Cont'd)

5. Definitions (Cont'd)

- d. TOLL-PAC - a one-way calling plan which allows a subscriber the option of placing toll calls to specific nearby exchanges at a 30% discount applied to the direct dial rate. The plan has a minimum monthly rate which will apply for each point-to-point or for each point to multi-point service. TOLL-PAC for United exchanges had two rate steps, designated in the listing of exchange rate group classifications and calling areas on the following pages as (RS1) and (RS2). TOLL-PAC is available in only one Central Telephone Exchange, therefore only one rate is applicable. See C.4. for a complete explanation of this service.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Twelfth Revised Sheet 3  
Cancelling Eleventh Revised Sheet 3  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS**

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>
Alford	2	Cottdonale, Graceville*, <b>Grand Ridge, Greenwood, Malone</b> , Marianna, <b>Sneads</b>
Apopka	5	Celebration, East Orange*, Lake Buena Vista*, Montverde, <b>Mount Dora</b> , Orlando*, Reedy Creek, Windermere, Winter Garden, Winter Park
Arcadia	2	<b>Port Charlotte, Wauchula</b> , Zolfo Springs
Astor	3	Clermont, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale
Avon Park	2	Lake Placid, Sebring, Spring Lake, Wauchula
Baker	2	Crestview, <b>DeFuniak Springs</b> , Destin, Fort Walton Beach, <b>Laurel Hill*</b> , Shalimar, Valparaiso

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\*Other than Embarq Florida, Inc. service area.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Darlene N. Terry  
Tariff Manager

Eighth Revised Sheet 4  
Cancelling Seventh Revised Sheet 4  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS (Continued)**

<u>Home Exchange</u>	Rate Group	<u>EAS Exchanges</u>
Belleview	4	Citra*, Dunnellon*, Forest, McIntosh*, Lady Lake, Ocala, Ocklawaha, Orange Springs*, Salt Springs, Silver Springs Shores, Weirsdale, <b>Wildwood</b>
Beverly Hills	3	Crystal River, Dunnellon*, Homosassa Springs, Inverness
Boca Grande	1	<b>Cape Haze, Englewood*, Port Charlotte, Punta Gorda</b>
Bonifay	2	Chipley*, <b>DeFuniak Springs</b> , Graceville*, <b>Ponce de Leon</b> , Reynolds Hill, Vernon*, Westville
Bonita Springs	4	Fort Myers, Fort Myers Beach, Naples, North Naples
Bowling Green	1	Fort Meade, Wauchula, Zolfo Springs
Bushnell	2	<b>Howey-In-The-Hills, Leesburg</b> , Wildwood

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\*Other than Embarq Florida, Inc. service area.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Darlene N. Terry  
Tariff Manager

Tenth Revised Sheet 5  
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BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS (Continued)**

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>
Cape Coral	4	Fort Myers, Fort Myers Beach, <b>Lehigh</b> , North Cape Coral, North Fort Myers, Pine Island, Punta Gorda, Sanibel-Captiva Islands
Cape Haze	2	<b>Boca Grande</b> , Englewood*, <b>Port Charlotte</b> , <b>Punta Gorda</b>
Cherry Lake	1	Greenville, Lee, Madison
Clermont	5	Astor, Celebration*, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Lake Buena Vista*, Leesburg, Montverde, Mount Dora, Orlando*, Reedy Creek, Tavares, Umatilla, Windermere, Winter Garden, Weirsdale
Clewiston	1	<b>Belle Glade*</b> , <b>LaBelle</b> , <b>Moore Haven</b>
Cottdale	2	Alford, Chipley*, Graceville*, <b>Grand Ridge</b> , <b>Greenwood</b> , <b>Malone</b> , Marianna, <b>Sneads</b>
Crawfordville	4	Alligator Point*, Carrabelle*, Panacea, Saint Marks, Sopchoppy, Tallahassee
Crestview	2	Baker, <b>DeFuniak Springs</b> , Destin, Fort Walton Beach, Laurel Hill*, Shalimar, Valparaiso
Crystal River	2	Beverly Hills, Homosassa Springs, Inverness, Yankeetown*

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\*Other than Embarq Florida, Inc. service area.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Darlene N. Terry  
Tariff Manager

Ninth Revised Sheet 6  
Cancelling Eighth Revised Sheet 6  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS (Continued)**

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>
Dade City	2	Brooksville*, San Antonio, <b>Tampa-Central &amp; North*</b> , Trilacoochee, Zephyrhills*
DeFuniak Springs	2	<b>Baker, Bonifay, Crestview</b> , Destin, Fort Walton Beach, Freeport, Glendale, Paxton*, Ponce de Leon, <b>Reynolds Hill</b> , Santa Rosa Beach, Seagrove Beach, Shalimar, Valparaiso, <b>Westville</b>
Destin	3	Baker, Crestview, DeFuniak Springs, Fort Walton Beach, Freeport, <b>Glendale</b> , <b>Ponce de Leon</b> , Santa Rosa Beach, Shalimar, Seagrove Beach, Valparaiso
Eustis	3	Astor, Clermont, Groveland, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale
Everglades	3	Naples
Forest	3	Belleview, Citra*, Dunnellon*, McIntosh*, Ocala, Ocklawaha, Orange Springs*, Salt Springs, Silver Springs Shores, Weirsdale
Fort Meade	3	Bartow*, Bowling Green, Lakeland*

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\*Other than Embarq Florida, Inc. service area.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Darlene N. Terry  
Tariff Manager

Ninth Revised Sheet 7  
Cancelling Eighth Revised Sheet 7  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS (Continued)**

<u>Home Exchange</u>	Rate Group	<u>EAS Exchanges</u>
Fort Myers	4	Bonita Springs, Cape Coral, Fort Myers Beach, <b>Immokalee, LaBelle</b> , Lehigh Acres, <b>Naples</b> , North Cape Coral, North Fort Myers, <b>North Naples</b> , Pine Island, Sanibel-Captiva Islands, Punta Gorda
Fort Myers Beach	4	Bonita Springs, Cape Coral, Fort Myers, <b>Naples</b> , North Cape Coral, North Fort Myers, <b>North Naples</b> , Pine Island, Sanibel-Captiva Islands
Fort Walton Beach	3	Baker, Crestview, DeFuniak Springs, Destin, Freeport, Holley-Navarre*, Santa Rosa Beach, Seagrove Beach, Shalimar, Valparaiso
Freeport	2	DeFuniak Springs, Destin, Fort Walton Beach, <b>Glendale, Ponce de Leon</b> , Santa Rosa Beach, Seagrove Beach, Valparaiso
Glendale	1	DeFuniak Springs, <b>Destin, Freeport, Paxton*</b> , <b>Ponce de Leon, Santa Rosa Beach, Seagrove Beach, Valparaiso</b>
Grand Ridge	2	<b>Alford, Cottondale, Graceville*</b> , <b>Greenwood, Malone</b> , Marianna, Sneads
Greenville	4	Cherry Lake, Lee, Madison, Monticello, Tallahassee
Greenwood	2	<b>Alford, Cottondale, Graceville*</b> , <b>Grand Ridge, Malone, Marianna, Sneads</b>

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\*Other than Embarq Florida, Inc. service area.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Tenth Revised Sheet 7.1  
Cancelling Ninth Revised Sheet 7.1  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS (Continued)**

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>	(C)
Groveland	5	Astor, Clermont, Eustis, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Orlando*, Tavares, Umatilla, Weirsdale, Windermere, Winter Garden	(M)
Homosassa Springs	2	Beverly Hills, Crystal River, Inverness	(M)
Howey-in-the Hills	3	Astor, <b>Bushnell</b> , Clermont, Eustis, Groveland, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale, <b>Wildwood</b>	(M)
Immokalee	1	<b>Fort Myers, LaBelle</b> , Naples	(M)
Inverness	2	Beverly Hills, Crystal River, Homosassa Springs	(M)
Kenansville	3	Kissimmee, Saint Cloud, West Kissimmee	(M)
Kingsley Lake	1	Lawtey, Raiford*, Starke	(M)
Kissimmee	4	Celebration*, <b>Haines City*</b> , Kenansville, Orlando*, <b>Reedy Creek</b> , Saint Cloud, West Kissimmee, <b>Winter Park</b>	(C)

\*Other than Embarq Florida, Inc. service area.

(D)

(M) Material previously appearing on this sheet now appears on Sixth Revised Sheet 17 of this section.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Twelfth Revised Sheet 8  
Cancelling Eleventh Revised Sheet 8  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS (Continued)**

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>
LaBelle	1	<b>Clewiston, Fort Myers, Immokalee</b>
Lady Lake	4	Astor, Belleview, Clermont, Eustis, Groveland, Howey-in-the-Hills, Leesburg, Montverde, Mount Dora, <b>Ocklawaha, Silver Springs Shores</b> , Tavares, Umatilla, Weirsdale, Wildwood
Lake Placid	2	Avon Park, Sebring, Spring Lake
Lawtey	1	<b>Brooker*</b> , <b>Gainesville*</b> , Kingsley Lake, Raiford*, Starke, <b>Waldo*</b>
Lee	1	Cherry Lake, Greenville, Madison
Leesburg	3	Astor, <b>Bushnell</b> , Clermont, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale, <b>Wildwood</b>
Lehigh Acres	3	<b>Cape Coral</b> , Fort Myers, <b>North Cape Coral, North Fort Myers</b>

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\*Other than Embarq Florida, Inc. service area.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Darlene N. Terry  
Tariff Manager

Eighth Revised Sheet 9  
Cancelling Seventh Revised Sheet 9  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS (Continued)**

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>
Madison	1	Cherry Lake, Greenville, Lee, <b>Monticello, Tallahassee</b>
Malone	2	<b>Alford, Cottondale, Graceville*, Grand Ridge, Greenwood, Marianna, Sneads</b>
Marco Island	4	Naples, North Naples
Marianna	2	Alford, Altha*, Cottondale, Graceville*, Grand Ridge, Greenwood, Malone, Sneads
Monticello	4	Greenville, <b>Madison</b> , Tallahassee
Montverde	5	Apopka, Astor, Celebration*, Clermont, East Orange*, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Lake Buena Vista*, Leesburg, Mount Dora, Orlando*, Reedy Creek, Tavares, Umatilla, Windermere, Winter Garden, Winter Park, Weirsdale
Moore Haven	1	<b>Clewiston</b>
Mount Dora	3	<b>Apopka</b> , Astor, Clermont, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, <b>Orlando*</b> , Tavares, Umatilla, Weirsdale, <b>Winter Park</b>

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\*Other than Embarq Florida, Inc. service area.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

Eighth Revised Sheet 10

By: Darlene N. Terry  
Tariff Manager

Cancelling Seventh Revised Sheet 10  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS (Continued)**

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>
Naples	4	Bonita Springs, Everglades, <b>Fort Myers, Fort Myers Beach</b> , Immokalee, Marco Island, North Naples
North Cape Coral	4	Cape Coral, Fort Myers, Fort Myers Beach, <b>Lehigh Acres</b> , North Fort Myers, Pine Island, <b>Punta Gorda</b> , Sanibel-Captiva Islands
North Fort Myers	4	Cape Coral, Fort Myers, Fort Myers Beach, <b>Lehigh Acres</b> , North Cape Coral, Pine Island, <b>Punta Gorda</b> , Sanibel-Captiva Islands
North Naples	4	Bonita Springs, <b>Fort Myers, Fort Myers Beach</b> , Marco Island, Naples
Ocala	3	Belleview, Citra*, Dunnellon*, Forest, McIntosh*, Ocklawaha, Orange Springs*, Salt Springs, Silver Springs Shores, Weirsdale, <b>Williston, Wildwood</b>

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\*Other than Embarq Florida, Inc. service area.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Darlene N. Terry  
Tariff Manager

Ninth Revised Sheet 11  
Cancelling Eighth Revised Sheet 11  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS (Continued)**

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>
Ocklawaha	3	Bellevue, Citra*, Dunnellon*, Forest, <b>Lady Lake</b> , McIntosh*, Ocala, Orange Springs*, Salt Springs, Silver Springs Shores, Weirsdale
Okeechobee	2	Sebring
Orange City	3	<b>Daytona Beach*</b> , DeBary*, Deland*, DeLeon Springs*, <b>New Smyrna Beach*</b> , <b>Oak Hill*</b> , <b>Pierson*</b> , <b>Sanford*</b> , <b>Winter Park</b>
Panacea	4	Alligator Point*, Crawfordville, Saint Marks, Sopchoppy, Tallahassee
Pine Island	4	Cape Coral, Fort Myers, Fort Myers Beach, North Cape Coral, North Fort Myers, Sanibel-Captiva Islands
Ponce de Leon	1	<b>Bonifay</b> , DeFuniak Springs, <b>Destin</b> , <b>Freeport</b> , <b>Glendale</b> , <b>Graceville*</b> , <b>Reynolds Hill</b> , <b>Santa Rosa Beach</b> , <b>Seagrove Beach</b> , <b>Westville</b> , <b>Valparaiso</b>
Port Charlotte	3	<b>Arcadia</b> , <b>Boca Grande</b> , <b>Cape Haze</b> , North Port*, Punta Gorda

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\*Other than Embarq Florida, Inc. service area.

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(M) Material previously appearing on this sheet now appears on Sixth Revised Sheet 17 of this section.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Darlene N. Terry  
Tariff Manager

Tenth Revised Sheet 12  
Cancelling Ninth Revised Sheet 12  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS (Continued)**

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>
Punta Gorda	4	<b>Boca Grande</b> , Cape Coral, <b>Cape Haze</b> , Fort Myers, <b>North Cape Coral</b> , <b>North Fort Myers</b> , Port Charlotte
Reedy Creek	5	Apopka, Celebration*, Clermont, East Orange*, <b>Haines City*</b> , Lake Buena Vista*, <b>Kissimmee</b> , Montverde, Orlando*, West Kissimmee, Windermere, Winter Garden, Winter Park
Reynolds Hill	1	Bonifay, <b>DeFuniak Springs</b> , Graceville*, <b>Ponce de Leon</b> , Westville
Saint Cloud	4	Celebration*, Kenansville, Kissimmee, Orlando*, West Kissimmee, <b>Winter Park</b>
Saint Marks	4	Alligator Point*, Crawfordville, Panacea, Sopchoppy, Tallahassee
Salt Springs	3	Belleview, Citra*, Dunnellon*, Forest, McIntosh*, Ocala, Ocklawaha, Orange Springs*, Silver Springs Shores, Weirsdale
San Antonio	2	Brooksville*, Dade City, <b>Tampa North &amp; Central*</b> , Trilacoochee, Zephyrhills*

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\*Other than Embarq Florida, Inc. service area.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Darlene N. Terry  
Tariff Manager

Eleventh Revised Sheet 13  
Cancelling Tenth Revised Sheet 13  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. EAS (Continued)

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>
Sanibel-Captiva Islands	4	Cape Coral, Fort Myers, Fort Myers Beach, North Cape Coral, North Fort Myers, Pine Island
Santa Rosa Beach	3	Destin, DeFuniak Springs, Freeport, Fort Walton Beach, <b>Glendale, Ponce de Leon,</b> Seagrove Beach, Valparaiso
Seagrove Beach	2	DeFuniak Springs, Destin, Fort Walton Beach, Freeport, <b>Glendale, Ponce de Leon,</b> Santa Rosa Beach, Valparaiso
Sebring	2	Avon Park, Lake Placid, Okeechobee, Spring Lake, Wauchula
Shalimar	3	Baker, Crestview, DeFuniak Springs, Destin, Fort Walton Beach, Valparaiso
Silver Springs Shores	3	Bellevue, Citra*, Dunnellon*, Forest, <b>Lady Lake,</b> McIntosh*, Ocala, Ocklawaha, Orange Springs*, Salt Springs, Weirsdale, <b>Wildwood</b>
Sneads	2	<b>Alford, Chattahoochee*, Cottondale,</b> Graceville*, Grand Ridge, <b>Greenwood, Malone,</b> Marianna
Sopchoppy	4	Alligator Point*, Carrabelle*, Crawfordville, Panacea, Saint Marks, Tallahassee

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\*Other than Embarq Florida, Inc. service area.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Darlene N. Terry  
Tariff Manager

Thirteenth Revised Sheet 14  
Cancelling Twelfth Revised Sheet 14  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS (Continued)**

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>
Spring Lake	2	Avon Park, Lake Placid, Sebring
Starke	2	<b>Brooker*</b> , <b>Gainesville*</b> , Keystone Heights*, Kingsley Lake, <b>Lake Butler*</b> , Lawtey, Raiford*, <b>Waldo*</b>
Tallahassee	4	Alligator Point*, Bristol*, Carrabelle*, Chattahoochee*, Crawfordville, Greensboro*, Greenville, Gretna*, Havana*, Hosford*, <b>Madison</b> , Monticello, Panacea, Quincy*, Saint Marks, Sopchoppy
Tavares	3	Astor, Clermont, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Umatilla, Weirsdale
Trilacoochee	2	Brooksville*, Dade City, San Antonio, Zephyrhills*
Umatilla	3	Astor, Clermont, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Weirsdale
Valparaiso	3	Baker, Crestview, DeFuniak Springs, Destin, Freeport, Fort Walton Beach, <b>Glendale</b> , <b>Ponce de Leon</b> , Santa Rosa Beach, Sea Grove Beach, Shalimar
Wauchula	1	<b>Arcadia</b> , Avon Park, Bowling Green, Sebring, Zolfo Springs

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\*Other than Embarq Florida, Inc. service area.

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(M) Material previously appearing on this sheet now appears on Sixth Revised Sheet 17 of this section.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Darlene N. Terry  
Tariff Manager

Tenth Revised Sheet 15  
Cancelling Ninth Revised Sheet 15  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. EAS (Continued)

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>
Weirsdale	4	Astor, Belleview, Clermont, Eustis, Forest, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Ocala, Ocklawaha, Salt Springs, Silver Springs Shores, Tavares, Umatilla, <b>Wildwood</b>
West Kissimmee	4	Celebration*, <b>Haines City*</b> , Kenansville, Kissimmee, <b>Lake Buena Vista*</b> , Orlando*, Reedy Creek, Saint Cloud, <b>Winter Park</b>
Westville	2	Bonifay, <b>DeFuniak Springs</b> , Graceville*, <b>Ponce de Leon</b> , Reynolds Hill, Vernon*
Wildwood	2	<b>Belleview</b> , Bushnell, <b>Howey-In-The Hills</b> , Lady Lake, <b>Leesburg</b> , <b>Ocala</b> , <b>Silver Springs Shores</b> , <b>Weirsdale</b>
Williston	3	Archer*, Bronson*, Gainesville*, <b>McIntosh*</b> , <b>Ocala</b>
Windermere	4	Apopka, Celebration*, Clermont, East Orange*, Groveland, Lake Buena Vista*, Orlando*, Montverde, Reedy Creek, Winter Garden, Winter Park,
Winter Garden	5	Apopka, Celebration*, Clermont, East Orange*, Groveland, Lake Buena Vista*, Montverde, Orlando*, Reedy Creek, Windermere, Winter Park,

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\*Other than Embarq Florida, Inc. service area.

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(M) Material previously appearing on this sheet now appears on Sixth Revised Sheet 17 of this section.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink.

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Ninth Revised Sheet 16  
Cancelling Eighth Revised Sheet 16  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

B. COMPANY-WIDE RATE GROUPS

2. Exchange Rate Group Classifications And Calling Areas

a. **EAS (Continued)**

<u>Home Exchange</u>	<u>Rate Group</u>	<u>EAS Exchanges</u>	(C)
Winter Park	5	Apopka, Celebration*, <b>DeBary*</b> , East Orange*, Geneva*, <b>Kissimmee</b> , Lake Buena Vista*, Montverde, <b>Mount Dora</b> , <b>Orange City</b> , Orlando*, Oviedo*, Reedy Creek, <b>Saint Cloud</b> , Sanford*, <b>West Kissimmee</b> Windermere, Winter Garden	(C)
Zolfo Springs	1	Arcadia, Bowling Green, Wauchula	(C)

\*Other than Embarq Florida, Inc. service area

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Sixth Revised Sheet 17  
Cancelling Fifth Revised Sheet 17  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

**B. COMPANY-WIDE RATE GROUPS**

**2. Exchange Rate Group Classifications And Calling Areas**

**b. TOLL-PAC**

<u>Home Exchange</u>	<u>Rate Group</u>	<u>Exchanges</u>	
Groveland	5	Bushnell (RS2)	(M)
Inverness	2	Brooksville* (RS2), Dunnellon* (RS2), Yankeetown*(RS3)	
Kenansville	3	Orlando*(RS3)	
Kingsley Lake	1	Jacksonville*	(M)
Ocklawaha	3	Eustis (RS2), Leesburg (RS2), Umatilla (RS2)	(M1)
Trilacoochee	2	Bushnell (RS2)	(M2)

(M) Material now found on this page previously appeared on Ninth Revised Sheet 7.1.

(M1) Material now found on this page previously appeared on Ninth Revised Sheet 11.

(M2) Material now found on this page previously appeared on Ninth Revised Sheet 14.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Seventh Revised Sheet 23  
Cancelling Sixth Revised Sheet 23  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS

1. EAS - Extended Area Service

Telephone service which is provided under tariff whereby subscribers of a given exchange may complete and receive calls from one or more exchanges without the application of long distance message telecommunications charges.

2. ***Reserved for Future Use***

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Seventh Revised Sheet 24  
Cancelling Sixth Revised Sheet 24  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS

3. ***Reserved for Future Use***

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Fifth Revised Sheet 25  
Cancelling Fourth Revised Sheet 25  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS

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4. TOLL-PAC

- a. TOLL-PAC (Toll-Personalized Area Calling) is a one-way calling plan which allows a subscriber the option of placing toll calls to nearby communities with a discount of 30% applied to the direct dial rate as appropriate for the period in which the call was made. This service is an alternative to the toll rates which would normally apply for such calls.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Fifth Revised Sheet 28  
Cancelling Fourth Revised Sheet 28  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS

4. TOLL-PAC (Cont'd)

g. Central Telephone Exchanges

Kingsley Lake to Jacksonville  
Residence and Business \$10.00

5. ***Reserved for Future Use***

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Third Revised Sheet 29  
Cancelling Second Revised Sheet 29  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS

5. ***Reserved for Future Use*** (Cont'd)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Third Revised Sheet 30  
Cancelling Second Revised Sheet 30  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS

5. ***Reserved for Future Use*** (Cont'd)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Third Revised Sheet 31  
Cancelling Second Revised Sheet 31  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS

5. ***Reserved for Future Use*** (Cont'd)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A3  
Thirteenth Revised Sheet 32  
Cancelling Twelfth Revised Sheet 32  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS (Cont'd)

5. ***Reserved for Future Use*** (Cont'd)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A3  
Fifth Revised Sheet 33  
Cancelling Fourth Revised Sheet 33  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS (Cont'd)

6. ***Reserved for Future Use***

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Fifth Revised Sheet 34  
Cancelling Fourth Revised Sheet 34  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS

6. ***Reserved for Future Use*** (Cont'd)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

Third Revised Sheet 34.1

Cancelling Second Revised Sheet 34.1

Effective: November 1, 2011

By: Darlene N. Terry  
Tariff Manager

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS

6. ***Reserved for Future Use*** (Cont'd)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Eighth Revised Sheet 35  
Cancelling Seventh Revised Sheet 35  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS

6. ***Reserved for Future Use*** (Cont'd)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Eighth Revised Sheet 36  
Cancelling Seventh Revised Sheet 36  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

C. DIALING PLANS

6. ***Reserved for Future Use*** (Cont'd)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Fourth Revised Sheet 39  
Cancelling Third Revised Sheet 39  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

D. MONTHLY EXCHANGE RATES - BASIC SERVICES

The rates specified herein entitle the subscribers to an unlimited number of messages to all stations bearing the designation of central offices within the serving exchange and additional exchanges or portions of exchanges as shown preceding.

1. Residential

Service which is provided to private residences for the use of those occupying that dwelling.

2. ***Reserved for Future Use***

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Fourth Revised Sheet 40  
Cancelling Third Revised Sheet 40  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

D. MONTHLY EXCHANGE RATES - BASIC SERVICES

2. ***Reserved for Future Use*** (Cont'd)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Eighth Revised Sheet 41  
Cancelling Seventh Revised Sheet 41  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

D. MONTHLY EXCHANGE RATES - BASIC SERVICES

2. ***Reserved for Future Use*** (Cont'd)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A3  
Nineteenth Revised Sheet 44  
Cancelling Eighteenth Revised Sheet 44  
Also Cancels Fourteenth Revised Sheet 44.1  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

D. MONTHLY EXCHANGE RATES - BASIC SERVICES

16. Rates and Charges

The rates specified herein entitle subscribers to an unlimited number of messages, unless otherwise specified to all stations bearing the designation of central office within the service exchange and additional exchanges or portions of exchanges as shown in B.2. preceding. Touch-Tone Service is included in these rates.

	Rate Groups					
	1	2	3	4	5	
<b>a.</b> Residential, Flat Rate	<b>\$18.50 (I)</b>	(D)				
<b>b.</b> Residential, Key Line	27.00	27.00	27.00	27.00	27.00	(T)
<b>c.</b> Residential, Rotary, Flat Rate	20.00	20.00	20.00	20.00	20.00	
<b>d.</b> Residential, Rotary, Key Line	30.00	30.00	30.00	30.00	30.00	(T)
<b>e.</b> Business, Flat Rate	<b>26.50 (I)</b>	<b>27.00 (I)</b>	<b>28.50 (I)</b>	<b>30.00 (I)</b>	31.00	(M) (T)
<b>f.</b> Business, Key Line	30.00	30.00	32.00	32.00	34.00	
<b>g.</b> Business, Rotary, Flat Rate	32.50	33.50	36.00	37.50	39.50	
<b>h.</b> Business, Rotary, Key Line	35.00	35.00	37.00	40.00	44.00	(M) (T)
<b>i.</b> Trunks, Flat Rate	39.00	39.00	43.00	43.00	49.00	(M1)(T)

(M) Material now found on this page previously appeared on Fourteenth Revised Sheet 44.1.

(M1) Material now found on this page previously appeared on Eleventh Revised Sheet 45.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A3  
Twelfth Revised Sheet 45  
Cancelling Eleventh Revised Sheet 45  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

D. MONTHLY EXCHANGE RATES - BASIC SERVICES (Cont'd)

16. Rates and Charges (Cont'd)

- (D)
- (D)
- (M)
  
- j. Trunks, Message Rate (T)
  - 1) First trunk, including 100 messages per month
    - Orange City exchange only \$ 43.67
    - Winter Park exchange only \$ 48.07
  - 2) Each additional trunk,
    - Orange City exchange only \$ 43.67
    - Winter Park exchange only \$ 48.07
  - 3) Messages in excess of allowance, each
    - Orange City and Winter Park \$ .07

(M) Material previously found on this page now appears on Nineteenth Revised Sheet 44.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Darlene N. Terry  
Tariff Manager

Second Revised Sheet 45.1  
Cancelling First Revised Sheet 45.1  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

D. MONTHLY EXCHANGE RATES – BASIC SERVICES (Cont'd)

16. Rates and Charges (Cont'd)

k. Term Discount Plan (TDP)

(T)

1) General

- a) A Term Discount Plan (TDP) provides customers, who have five (5) or more lines/trunks at the same location and billed under a single bill or who have five (5) or more lines/trunks at different locations and billed under a single bill, with discounted rates for Business Flat Rate, Business Rotary Flat Rate, Business Key Lines, Business Rotary Key Lines, and Trunks Flat Rate. Fewer than five (5) lines/trunks billing under a single bill are not eligible for TDP rates, regardless of whether the customer subscribes to five (5) or more lines/trunks.
- b) Business Flat Rate, Business Rotary Flat Rate, Business Key Lines, Business Rotary Key Lines, and Trunks Flat Rate may be ordered under a TDP for fixed periods of two (2) years and three (3) years.
- c) The customer must specify the length of the initial service period at the time the service is ordered.
- d) At the end of the TDP commitment period the customer may subscribe to a new TDP at discounts on the prevailing rates as set forth in A3.p.3) following. If the customer does not contact the Company 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the minimum commitment period with no penalty or obligation to continue the service.
- e) Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- f) The customer can extend TDP commitment periods at any time during the term of the plan, up to a maximum of three years. The number of remaining months in the original term plan will apply toward the new term plan selected.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Second Revised Sheet 45.2  
Cancelling First Revised Sheet 45.2  
Effective: November 1, 2011

MISCELLANEOUS SERVICE ARRANGEMENTS

D. MONTHLY EXCHANGE RATES – BASIC SERVICES (Cont'd)

16. Rates and Charges (Cont'd)

k. Term Discount Plan (TDP) (Cont'd)

(T)

2) Termination Liability Charges

- a) If a customer under a Term Discount Plan (TDP) disconnects any portion of the Business Flat Rate, Business Rotary Flat Rate, Business Key Lines, Business Rotary Key Lines, and/or Trunks Flat Rate TDP service prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments for the remainder of the TDP. Should a customer drop below the line/trunk minimum requirement, the customer will no longer qualify for the TDP, and the remaining lines/trunks will default to the standard month-to-month rates effective with the disconnect date.

3) Discounts

	<u>Two Years</u>	<u>Three Years</u>
a) Business Flat Rate	10%	15%
b) Business Rotary Flat Rate	10%	15%
c) Business, Key Line	10%	15%
d) Business, Rotary, Key Line	10%	15%
e) Trunks, Flat Rate	10%	15%

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

Third Revised Sheet 46

By Darlene N. Terry  
Tariff Manager

Cancelling Second Revised Sheet 46  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

E. LOCAL EXCHANGE EXCEPTIONS

1. **Reserved For Future Use**

(C)

(D)

(D)

2. Williston Exchange

- a. The subscribers listed below are within BellSouth's Bronson exchange boundary. Present service is being provided from United's Williston exchange. This service will be continued to these customers until such time that it is discontinued, moved or changed to a different class of service.

Paul R. Martin	352/528-2584
A. Martin	Nonpublished
Joel & June Martin	352/528-0616

- b. The subscribers listed below are within BellSouth's Dunnellon exchange boundary. Present service is being provided from United's Williston exchange. This service will be continued to these customers until such time that it is discontinued, moved or changed to a different class of service.

S. & L. Madeiros	352/528-6842
E. Skumanich	352/528-4745
J. W. Reynolds	352/528-3678
K. & S. Fackler	352/528-6620
J. Lloyd	352/528-0196
T. & D. Fackler	352/528-6017

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

BY: Darlene N. Terry  
Tariff Manager

Eighteenth Revised Sheet 47  
Cancelling Seventeenth Revised Sheet 47  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

E. LOCAL EXCHANGE EXCEPTIONS (Cont'd)

3. Pine Island Exchange: Useppa Island

- a. Except as otherwise provided, the rates and regulations contained in the General Exchange Tariff apply in this exception area.
- b. The telephone rates specified hereunder entitle the subscriber to an unlimited number of local telephone messages to all stations bearing the designation of Pine Island, Fort Myers, Fort Myers Beach, North Fort Myers, Cape Coral, North Cape Coral, and Sanibel-Captiva Islands exchanges.
- c. A map showing the Exception Area is filed in Supplemental Section A3.
- d. Each customer will be required to make a contribution for construction for the first five years that customer location has service. This contribution for construction will apply for service provided through the originally placed, or replaced, cable pairs which number 100.
- e. Within this Exception Area, the following access line rates apply:

	<u>Business</u>	<u>Residence</u>
Individual Line	\$40.00	<b>\$18.50 (I)</b>
Individual Line, Rotary	49.00	20.00
PBX Trunk	55.00	
Centrex	40.70	26.00 *
Centrex, Rotary	51.65	30.00
Key Line	43.00	27.00
Key Line, Rotary	50.00	30.00
Pay Telephone Service (PATS)	40.00 plus PATS usage	
Network Access Registers (NAR) per Register	40.00	
Off Premises Extension	35.00	20.00

- f. A special trip charge of \$35 will apply in addition to the connection charges specified within this tariff.

(D)

\* Grandfathered.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

BY: Darlene N. Terry  
Tariff Manager

Seventeenth Revised Sheet 49  
Cancelling Sixteenth Revised Sheet 49  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

E. LOCAL EXCHANGE EXCEPTIONS (Cont'd)

5. Sanibel-Captiva Islands: North Captiva Island (Cont'd)

e. Within this Exception Area, the following access line rates apply:

	<u>Business</u>	<u>Residence</u>
Individual Line	\$40.00	<b>\$18.50 (I)</b>
Individual Line, Rotary	49.00	20.00
PBX Trunk	55.00	
Centrex	40.70	26.00 *
Centrex, Rotary	51.65	30.00
Key Line	43.00	27.00
Key Line, Rotary	50.00	30.00
Pay Telephone Service (PATS)	40.00 plus PATS usage	
Network Access Registers (NAR) per Register	40.00	
Off Premises Extension	35.00	20.00

(D)

f. A special trip charge of \$35 will apply in addition to the connection charges specified within this tariff.

g. Throughout the exception area, the rates for service not specifically shown in this section are given in the General Exchange Tariff.

\* Grandfathered.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A3  
Twelfth Revised Sheet 52  
Cancelling Eleventh Revised Sheet 52  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

F. DIRECTORY ASSISTANCE SERVICE

3. Rates and Charges

a. A charge of **\$1.85** is applicable for each call to Directory Assistance Service.

(l)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Darlene N. Terry  
Tariff Manager

Ninth Revised Sheet 59.1  
Cancelling Eighth Revised Sheet 59.1  
Effective: November 1, 2011

BASIC LOCAL EXCHANGE SERVICE

J. LIFELINE ASSISTANCE PROGRAM - (Cont'd)

1. General - (Cont'd)

- f. Vacation Service is not applicable to lines with Lifeline assistance.
- g. Local Service may not be disconnected for failure to pay toll charges.
- h. Toll Blocking services are available to Lifeline customers at no charge.
- i. Deposits may not be collected from customers who select toll blocking. If a Lifeline customer removes Toll Blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
- j. Federal Universal Service Fund End User Charge will not be billed to Lifeline customers.
- k. From September 19, 2005 through March 31, 2006, relocated victims of Hurricane Katrina from the following areas:
  - 1. Any Louisiana parish
  - 2. Any Mississippi county
  - 3. Baldwin, Choctaw, Clarke, Greene, Hale, Jefferson, Marengo, Mobile, Pickens, Sumter, Tuscaloosa or Washington Counties in Alabama

may receive Lifeline assistance without qualifying under 1.b., 1.c. or 1.d above upon self certification of displacement from the above identified areas and qualification for any federal or state disaster relief program. Effective April 1, 2006, Hurricane Katrina Lifeline benefits will be discontinued unless the subscriber qualifies under one of the above programs.

(D)  
(D)

(T)

(T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A6  
Third Revised Sheet 17  
Cancels Second Revised Sheet 17  
Effective: November 1, 2011

DIRECTORY LISTINGS

F. MISCELLANEOUS LISTINGS (Cont'd)

11. Rates and Charges

- a. Additional name listings in excess of those permitted without extra charge, reference listings, alternative (directive) listings, temporary listings, foreign exchange listings, listings for clients of Shared Tenant Service, Mobile Carriers, and Pay Telephone Service (PATS) operations and additional line matter, where permitted, are furnished at the following monthly rates:

	<u>Monthly Rate</u>
Per foreign exchange listing, residence	<b>\$3.50 (l)</b>
Per foreign exchange listing, business	<b>3.50 (l)</b>
Per Vanity Listing, residence	<b>3.50 (l)</b>
Per Vanity Listing, business	5.00
Per listing, all other types of listings, residence	<b>2.50 (l)</b>
Per listing, all other types of listings, business	<b>2.50 (l)</b>

- b. A charge will be applicable if such listings are requested after the service is established. The subscriber to the service assumes responsibility for all charges for additional listings associated with his/her service.
- c. Listing charges date from the day the information records are posted and are payable monthly in advance. Information records are posted at the time of the application for the listing.

G. NONPUBLISHED AND NONLISTED NUMBER SERVICE

1. General

Some subscribers request their telephone numbers be omitted from both the directory and the Company's information records. Such requests may be fulfilled through the assignment of a nonpublished or nonlisted telephone number subject to the regulations outlined below.

2. Nonpublished Telephone Numbers

- a. A nonpublished telephone number is one omitted from both the directory and the Company's information records. Such requests are discouraged as far as possible, and the subscriber requesting this service releases the Company from all responsibility for losses arising from such an arrangement.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A6  
Twelfth Revised Sheet 20  
Cancelling Eleventh Revised Sheet 20  
Effective: November 1, 2011

DIRECTORY LISTINGS

G. NONPUBLISHED AND NONLISTED NUMBER SERVICE (Cont'd)

3. Nonlisted Telephone Numbers

- a. A nonlisted telephone number is one for which no listing appears in the alphabetical section of the directory. The number is listed in the directory assistance records and is given out upon request.
- b. The acceptance by the Company of the subscriber's request to furnish a nonlisted telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

4. Utilization of Emergency E911 Service

Parties with nonpublished or nonlisted telephone numbers forfeit the privacy afforded by this service to the extent that the telephone number, address, and name associated with the originating access line are automatically delivered to the emergency answering point when the customer calls E911 service.

5. Utilization of Call Tracing and Requests for Tracing Calls (Trap and Trace)

Parties with nonpublished or nonlisted numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Trap and Trace and/or Call Tracing procedure whereby the name and address of the subscriber will be provided to any authorized law enforcement agency upon request.

6. Rates and Charges

	<u>Monthly Rate</u>
Nonpublished Number, per month	\$3.50
Nonlisted Number, per month	<b>3.50</b> (l)

Charges as specified in Section A4 are applicable if this service is requested subsequent to initial service.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A10

By: Darlene N. Terry  
Tariff Manager

Third Revised Sheet 76  
Cancelling Second Revised Sheet 76  
Effective: November 1, 2011

N11 SERVICES

C. 211 SERVICE FOR COMMUNITY INFORMATION AND REFERRAL SERVICES

1. General

- a. The 211 Dialing Code ("211") is a three-digit local dialing arrangement for local access to community information and referral services as a toll free call. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the Florida Public Service Commission (FPSC) assigned the 211 Dialing Code for access to Local Community Information and Referral Service Agencies (Local Agencies) to be determined within each local exchange.
- b. The 211 Service allows a Company subscriber to access a Local Agency call center by dialing only the 211 Dialing Code.
- c. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make, and assigned Local Agencies shall be able to receive, calls using the 211 Dialing Code as part of their local exchange service. The 211 Dialing Code is supplemental to and is not a replacement for either party's local exchange service.
- d. All 211 Dialing Code calls shall be local in nature and shall not result in **any TOLL PAC, intraLATA** toll, interLATA long distance or pay-per-call charges to Company subscribers. (C)  
(C)
- e. 211 Dialing Code calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
- f. The 211 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 211 Service is otherwise available wherever local service is available.

## GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A10  
Second Revised Sheet 77  
Cancelling First Revised Sheet 77  
Effective: November 1, 2011

### N11 SERVICES

#### C. 211 SERVICE FOR COMMUNITY INFORMATION AND REFERRAL SERVICES (Cont'd)

##### 2. Obligations of the Local Community Information and Referral Services Agencies

- a. The Local Agencies shall make written application for the 211 Dialing Code to the Company at the local exchange level. The Local Agencies may establish the 211 Dialing Code in all, in part or in none of the Company's local exchanges.
- b. The Local Agency's written application to establish the 211 Dialing Code in a Company local exchange shall include the following:
  - 1) The local, foreign exchange, or toll free number into which the Company is to translate the dialed 211 code. If a Local Agency desires to change the telephone number into which the 211 Dialing Code is translated in an exchange, then the Local Agency shall make a new application.
  - 2) A location description of the Local Agency call center where 211 calls made from the Company local exchange will be routed.
  - 3) For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Dialing Code.
  - 4) An acknowledgement of the possibility that the FCC's designation of the 211 Dialing Code may be recalled at any time.
- c. Local Calling for Company Subscribers
  - 1) The Company, in cooperation with the Local Agencies, will make reasonable efforts to ensure that all 211 Dialing Code calls are local in nature and do not **generate TOLL PAC, intraLATA** toll, interLATA long distance or pay-per-call changes for Company subscribers. (C)
  - 2) When the Local Agencies make application for the 211 Dialing Code in a Company local exchange, Local Agencies shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 Dialing Code into the telephone number the Local Agency provides once 211 Dialing Code is established in the local exchange.
  - 3) When a Local Agency makes application for the 211 Dialing Code in a Company local exchange and a Local Agency call center is not located within the local exchange or one of the local EAS exchanges, then the Local Agency shall establish Foreign Exchange Service or supply the Company with a toll free telephone number so that Company subscribers' 211 Dialing Code calls remain local in nature.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A10  
Second Revised Sheet 82  
Cancelling First Revised Sheet 82  
Effective: November 1, 2011

N11 SERVICES

D. 511 SERVICE FOR TRAVEL INFORMATION SERVICES

1. General

- a. The Federal Communications Commission (“FCC”) has nationally assigned the three digit 511 abbreviated dialing code to traveler information services. In CC Docket 92-105, Order 00-236, the FCC concluded that a governmental entity may request 511 assignment from wireline providers in order to provide intelligent transportation systems and other transportation information. The FCC also concluded that state public utility commissions may continue to exercise jurisdiction over N11 codes to ensure that carriers comply with transportation agencies’ requests to deploy 511 expeditiously.
- b. The three digit 511 abbreviated dialing code the Approved Travel Information Service Provider (“511 Provider”) for use in providing community travel Information services to the public by way of voice grade facilities.
- c. The Company makes the 511 abbreviated dialing code available to the 511 Provider as a tariffed, local calling area based service (“511 Service”). The 511 Service allows a Company subscriber to access the 511 Provider’s call center by dialing only the 511 abbreviated dialing code using voice grade facilities. Subject to other terms and conditions of this tariff, Company subscribers shall be able to make and the 511 Provider shall be able to receive calls using the 511 Service as part of their local exchange services. The 511 Service is supplemental to and is not a replacement for either party’s local exchange service.
- d. All 511 abbreviated dialing code calls must be local in nature and will not result in **any** (C)  
**TOLL-PAC, intraLATA** toll, interLATA long distance or pay-per-call charges to (C)  
Company subscribers. However, 511 Service calls may result in measured service charges where Company subscribers' service plans include such charges as part of local measured service or home exchange service calling plans.
- e. The 511 Service is not available for the following classes of service:
  1. Hospital service.
  2. Inmate Service.
  3. 1+ and 0+ calling.
  4. 0-operated assisted calling.
  5. 101XXXXX calling.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A10

By: Darlene N. Terry  
Tariff Manager

Third Revised Sheet 83  
Cancelling Second Revised Sheet 83  
Effective: November 1, 2011

N11 SERVICES

D. 511 SERVICE FOR TRAVEL INFORMATION SERVICES

2. Obligations of the Approved Travel Information Services Provider

a. The 511 Provider must submit a written application to the Company for 511 Service at the local exchange level. The 511 Provider may establish 511 Service in all or part of the Company's local exchanges.

b. The 511 Provider's written application to establish 511 Service in a Company local exchange must include the following:

1. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 511 abbreviated code. If the 511 Provider desires to change the telephone number into which the 511 abbreviated dialing code is translated, the 511 Provider must pay a Number Change Charge as found in Section A10.

2. A location description of the 511 Provider call center where 511 calls made from the Company local exchange will be routed.

3. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 511 Service.

c. Local Calling for Company Subscribers

1. The 511 Provider, in cooperation with the Company, will assure that all 511 Service calls are local and do not **generate TOLL-PAC**, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers. (C)

2. When the 511 Provider applies for 511 Service in a Company local exchange, the 511 Provider must supply the Company with a seven or ten digit telephone number that terminates within the Company local exchange's local calling area. The Company will translate the 511 digits into the telephone number provided by the 511 Provider.

3. When the 511 Provider applies for 511 Service in a Company local exchange and a 511 Provider call center is not located within the local exchange's local calling area, the 511 Provider must establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 511 Service calls do not incur toll charges.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A10

By: Darlene N. Terry  
Tariff Manager

First Revised Sheet 97  
Cancelling Original Sheet 97  
Effective: November 1, 2011

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

1. General

- a. 811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified "One Call" notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.
- b. The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
- c. 811 is available from Embarq Florida, Inc. (the Company) within the Company's service area only. To provide access to 811 to end users in another company service area or to a Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 811.
- d. All 811 abbreviated dialing code calls must be local in nature and will not result in **any TOLL-PAC**, intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 811 Service calls may result in measured service charges where Company subscribers' service plans include such charges as part of local measured service or local exchange service calling plans. (C)
- e. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible. (C)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A10

By: Darlene N. Terry  
Tariff Manager

First Revised Sheet 98  
Cancelling Original Sheet 98  
Effective: November 1, 2011

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

2. Obligations of the Approved "ONE CALL" Notification Systems Provider

a. The 811 Provider must submit a written application to the Company for 811 Service at the local exchange level. The 811 Provider may establish 811 Service in all or part of the Company's local exchanges. There may be only one 811 Provider per exchange.

b. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:

1. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as found in Section F.6.f.

2. A location description of the 811 Provider call center where 811 calls made from the Company local exchange will be routed.

3. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.

4. An acknowledgment of the Possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

c. Local Calling for Company Subscribers

1. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not **generate TOLL-PAC**, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers. (C)

2. When the 811 Provider applies for 811 Service in a Company local exchange, the 811 Provider must supply the Company with a seven or ten digit telephone number that terminates within the Company local exchange's local calling area. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.

3. When the 811 Provider applies for 811 Service in a Company local exchange and a 811 Provider call center is not located within the local exchange's local calling area, the 811 Provider must establish Foreign Exchange Service or supply the Company with a toll free telephone number so that Company subscribers' 811 Service calls do not incur toll charges.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry  
Tariff Manager

SECTION A11  
Fourth Revised Sheet 2.1  
Cancelling Third Revised Sheet 2.1  
Effective: November 1, 2011

CENTREX SERVICE II

A. CENTREX SERVICE II (Cont'd)

1. General (Cont'd)

- p. The assignment of telephone numbers and the sequence of the numbers assigned to a Centrex Service II are made at the discretion of the Company. The Company does not guarantee to provide telephone numbers arranged in a consecutive manner. If the customer requests telephone numbers under a special numbering arrangement to be terminated in a Centrex customer group, then additional recurring and non-recurring charges may apply as determined on an Individual Case Basis (ICB) per Section A5.
- q. Centrex Service II is not provided in association with local measured service and is not available on residential lines.
- r. All exchange access lines terminating in a Centrex system must be served by the same central office or associated remote switch. Centrex access lines may be provided as Foreign Exchange (FX) Service or Foreign Central Office (FCO) at the rates and charges specified in Section A9 of this tariff.
- s. The rates and charges applicable **to TOLL-PAC** as specified in Section A3 of this tariff also applies in addition to the rates and charges applicable to Centrex **Service II**.

(C)

(D)

(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A11

By: Darlene N. Terry  
Tariff Manager

Eighteenth Revised Sheet 5  
Cancelling Seventeenth Revised Sheet 5  
Effective: November 1, 2011

CENTREX SERVICE II

A. CENTREX SERVICE II (Cont'd)

5. Rates and Charges

a. Monthly Rates

	<u>Monthly Rate, Per Line</u>		
	<u>Category 1</u>	<u>Category 2</u>	
1) Business, Centrex Line			
Month-to-Month	\$37.00	\$37.00	
One Year Term	33.00	33.00	
Three Year Term	31.00	31.00	
2) Business Centrex Line with unlimited <b>long distance plan</b> <sup>(1)</sup>			(C)
Month-to-Month	N/A	N/A	(T)
One Year Term	\$30.50	33.00	(T)
Three Year Term	28.50	31.00	

b. Centrex Service II Establishment Translation Charge

Nonrecurring  
Charge  
\$50.00

- 1) This charge applies for performing the central office translation associated with configuring a Centrex customer's network parameters.
- 2) This charge applies to each Centrex customer group translation activity performed.
- 3) Service Ordering Charges as specified in Section A4 of this tariff apply to the services offered in this section and are in addition to the Centrex Service II Establishment Translation Charge.

c. Feature Changes After Initial Installation

Nonrecurring  
Charge

- 1) Per line  
Maximum charge per order  

\$10.00
50.00
- 2) For feature changes after the initial installation, the Secondary Service Ordering Charge will apply in addition to applicable nonrecurring charges.
- 3) This applies to both standard features and optional features.

d. Subscriber Line Charge (SLC)/End User Common Line Charge (EULC) is applicable and will be billed on a per line basis. For rates see Subscriber Line Charge/End User Common Line Charge in Section 4 of the Interstate Access Tariff.

<sup>(1)</sup> Customers must also subscribe to **an** Embarq Communications, **Inc. long** distance plan.

(T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A13  
Sixth Revised Sheet 17  
Cancelling Fifth Revised Sheet 17  
Effective: November 1, 2011

MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

2. Feature Descriptions

a. Call Forward Features

Call Forward Features permit the forwarding of incoming calls under a variety of conditions to another telephone number either by dialing an activation code or via pre-programming by the Company. Calls may be forwarded to any number subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. The customer subscribing to this service is responsible for applicable usage charges. Only one call forwarding arrangement, consisting of a single calling path, will be provided per exchange service line for which the customer subscribes to this feature, unless the customer is also subscribed to the Call Forward Additional Paths feature, in which instance one call path per Call Forward Additional Path feature subscribed to will be provided. When the Customer's designated forward-to number is not in the Customer's **local calling** area, the use of multiple paths for the completion of simultaneous toll calls may be subject to restrictions or prohibitions imposed by the Customer's Presubscribed Interexchange Carrier.

(D)

Call Forward Features shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of usage charges that would regularly be applicable between the station originating the call and the station to which the call is ultimately transferred. If the Company determines that Call Forward Features are being used in manner not consistent with the intent of the service or in any other way violates the restrictions of the service, the Subscriber will be determined ineligible for the service and the service will be removed from the Customer's account

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A13  
Seventh Revised Sheet 23  
Cancelling Sixth Revised Sheet 23  
Effective: November 1, 2011

MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

2. Feature Descriptions (Cont'd)

i. Three-Way Calling with Transfer (Cont'd)

- 4) This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.
- 5) The Three-Way Calling with Transfer subscriber is responsible for all applicable local and toll usage charges for calls originated by the subscriber, including connections which continue after the subscriber exits the call. The use of this feature by the subscriber to complete simultaneous outgoing calls may be subject to restrictions or prohibitions imposed by the Customer's Presubscribed Interexchange Carrier, if the calls are not in the Customer's **local calling** area.

(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A13

BY: Darlene N. Terry  
Tariff Manager

Twelfth Revised Sheet 56  
Cancelling Eleventh Revised Sheet 56  
Effective: November 1, 2011

MISCELLANEOUS SERVICE ARRANGEMENTS

H. SIGNALRING (Cont'd)

3. Rates and Charges

<u>Monthly Rate Per Line</u>	<u>Residential</u>	<u>Business</u>
SignalRing (per number added)	\$5.50	\$7.00

I. REMOTE CALL FORWARDING (RCF)

1. General

- a. Remote Call Forwarding (RCF) is a service whereby a call placed from an originating number (Calling Party) to a customer's Remote Call Forwarding (RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another telephone number (the terminating number) designated by the RCF customer.

2. Regulations

- a. RCF service is offered only from suitably equipped central offices and is subject to the availability of facilities.
- b. Each RCF service allows for forwarding one call at a given time. A subsequent RCF service or path is necessary for each additional call to be forwarded simultaneously.
- c. RCF service will be provided on the condition that the customer subscribes to sufficient facilities to adequately handle calls without interfering with or impairing any services offered by the Company.
- d. When the RCF number is to be located in a multi-office exchange, the Company will determine the serving office.
- e. Customers are prohibited from using Remote Call Forwarding for the purpose of bypassing toll service (e.g., Long Distance Message Telecommunications **Service**). (D)
- f. Transmission characteristics may vary depending on the distance and routing necessary to complete the forwarded call.
- g. RCF service is not represented as suitable for satisfactory transmission of data.
- h. RCF service is not offered when the terminating number for a forwarded call is a Pay Telephone access line service.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry  
Tariff Manager

Eighth Revised Sheet 4  
Cancelling Seventh Revised Sheet 4  
Effective: November 1, 2011

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>
3. <u>Simple Choice Unlimited Bundle</u> <sup>(1)</sup> Local Exchange Service Choice of available Custom Calling or Express Touch Features	\$29.95 <sup>(2)</sup>

(D)  
(D)

<sup>(1)</sup> The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Simple Choice Unlimited Long Distance plan.

<sup>(2)</sup> Simple Choice Unlimited Bundle is available at the following rates when customers also subscribe to the following services in addition to Embarq Communications, Inc. Easy Talk Unlimited Long Distance plan:

- With subscription to the Company's Voicemail, the Simple Choice Unlimited Bundle rate is \$26.00.
- With subscription to the Company's High Speed Internet (1.5M or higher), the Simple Choice Unlimited Bundle rate is \$24.95.
- With subscription to the Company's Voicemail and High Speed Internet (1.5M or higher), the Simple Choice Unlimited Bundle rate is \$21.00.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A27  
Fifteenth Revised Sheet 10  
Cancelling Fourteenth Revised Sheet 10  
Effective: November 1, 2011

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

4. Rates and Charges

a. Solutions Packages

	<u>Monthly Rate</u>	(D)
1) <u>Pure Bundle</u> Flat Rate Business 1-Party Local Exchange Service Outbound Call Block Feature Non-Published Number Service Billed Number Screening (optional)	\$30.00	

(D)  
(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27  
 First Revised Sheet 11.02  
 Cancelling Original Sheet 11.02  
 Effective: November 1, 2011

BY: Darlene N. Terry  
 Tariff Manager

SPECIAL PACKAGED OFFERINGS

C. BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

4. RATES AND CHARGES

a. Business Assist Advantage Plan

Flat Rate Individual Business Line or Key Trunk  
 Rotary Line Service (optional)  
 Choice of available Custom Calling and/or ExpressTouch Features

Monthly Rates		
	"A" Exchanges	"B" Exchanges
Initial bundle, per location <sup>(1)</sup>	\$44.95	\$39.95
2 <sup>nd</sup> through 10 <sup>th</sup> bundle (per bundle), per location	39.95	29.95

b. Unlimited Business Assist Advantage Plan <sup>(2)</sup>

Flat Rate Individual Business Line or Key Trunk  
 Rotary Line Service (optional)  
 Choice of available Custom Calling and/or ExpressTouch Features

(D)

Monthly Rates		
	"A" Exchanges	"B" Exchanges
Initial bundle, per location <sup>(1)</sup>	\$47.95	\$34.95
2 <sup>nd</sup> through 10 <sup>th</sup> bundle (per bundle), per location	34.95	29.95

(T)

<sup>(1)</sup> When customers also subscribe to the Company's non-regulated Voicemail, a \$2.50 discount is applied to the monthly rate.

<sup>(2)</sup> Customers must also subscribe to Embarq Communications, Inc. long distance Business Unlimited, a Business Assist Advantage Plan.

## GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A27  
Seventh Revised Sheet 11.1  
Cancelling Sixth Revised Sheet 11.1  
Effective: November 1, 2011

### SPECIAL PACKAGED OFFERINGS

#### D. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS

##### 1. General

- a. PRI Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRI Bundle includes the following features and services:

- 1) Primary Rate Access Line
- 2) Primary Rate Interface (Two-Way)
- 3) Primary Rate Channels (24 Channels)
- 4) Up to 100 Direct Inward Dial (DID) Numbers (in blocks of 20) -Optional
- 5) Unlimited Extended Area Service (**EAS**) *calls*.
- 6) ISDN-PRI II Standard Features
- 7) Incoming Call Identification (Caller ID Name and Number)

(C)

##### 2. Regulations

- a. Unless specified otherwise in this section, the regulations for ISDN-PRI II Service, including Service Connection Charges, set forth in Section A29, apply in addition to the regulations herein.
- b. Unless specified otherwise in this section, the regulations for DID Service, including Non-recurring and Installation Charges, set forth in Section A16, apply in addition to the regulations herein.
- c. Service Charges do not apply when PRI Bundle replaces existing Local Exchange Service.
- d. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers).

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

Fourth Revised Sheet 11.2

BY: Darlene N. Terry  
Tariff Manager

Cancelling Third Revised Sheet 11.2

Effective: November 1, 2011

SPECIAL PACKAGED OFFERINGS

D. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS (Continued)

2. Regulations (Continued)

- e. Customers may order additional DID numbers, in excess of 100 for an individual PRI Bundle, subject to availability, at the rates specified in Section A16 of this tariff. Non-recurring and Installation Charges apply for subsequent activation of numbers beyond those included in the bundle.
- f. The Optional Features available for ISDN-PRI II Service are available with PRI Bundle at the rates specified in Section A29.
- g. Customers may not use Unlimited **EAS for** continuous connection to the Internet or full-time data connections. (C)
- h. PRI Bundle is available under the term commitments of 2 years, 3 years, and 5 years. Termination Liability Charges set forth in Section A-29 apply for PRI Bundle.
- i. Unless terminated by the PRI Bundle customer or the Company, a customer will remain enrolled in the PRI Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRI Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff rate or charge.
- j. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRI Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

3. Rates and Charges

1) <u>Term Commitment</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
2 years	\$ 632.15	\$ 0.00
3 years	592.15	0.00
5 years	542.15	0.00

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A27  
Fourth Revised Sheet 15  
Cancelling Third Revised Sheet 15  
Effective: November 1, 2011

SPECIAL PACKAGED OFFERINGS

E. HOSTED MULTILINE BUNDLE (Cont'd)

4. RATES AND CHARGES

a. Monthly Recurring Charges

	<u>Monthly Rate</u>	(D)
One Year Commitment Period, per bundle	\$33.00 <sup>(1)</sup>	(T) (D) (D)
Three Year Commitment Period, per bundle	31.00 <sup>(1)</sup>	(T) (D) (D)

<sup>(1)</sup> Customer must also subscribe to an Embarq Communications, Inc. long distance plan per bundle and the Company's non-regulated Elite Voicemail per bundle.

(D)  
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(D)  
(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A127  
Sixth Revised Sheet 1.1  
Cancelling Fifth Revised Sheet 1.1  
Effective: November 1, 2011

OBSOLETE SERVICE OFFERINGS  
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>	
7) <u>Basic Solution</u> Obsolete February 22, 2007 <sup>(1)</sup> Local Exchange Service Elite Custom Calling Package 60 minutes of Local Toll	\$40.00	(T)
8) <u>Classic Solution</u> Obsolete February 22, 2007 <sup>(1)</sup> Local Exchange Service Elite Custom Calling Package	35.00	(T)
9) <u>Core Solution</u> Obsolete February 22, 2007 <sup>(1)</sup> Local Exchange Service Enhanced Call Waiting - Optional or Talking Call Waiting - Optional Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat Dial Return Call Call Forward No Answer-Fixed Call Forward Busy-Fixed Speed Dial 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Rejection	36.95	(T)
		(D)

<sup>(1)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

(D)  
(D)  
(T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A127  
Seventh Revised Sheet 1.2  
Cancelling Sixth Revised Sheet 1.2  
Effective: November 1, 2011

OBSOLETE SERVICE OFFERINGS  
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>	
10) <u>Clear Solution</u> Obsolete February 22, 2007 <sup>(1)</sup> Local Exchange Service Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat Dial Return Call Call Forward No Answer-Fixed Call Forward Busy-Fixed Speed Dial 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Rejection	\$36.95	(T)
11) <u>Personal II Solution</u> <sup>(1)</sup> Obsolete June 20, 2008 <sup>(2)</sup> Local Exchange Service Enhanced Call Waiting - Optional or Talking Call Waiting - Optional Call Waiting ID Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat Dial Return Call Call Forward No Answer-Fixed Call Forward Busy-Fixed Selective Call Forwarding	40.00	(T) (T)

<sup>(1)</sup> Privacy ID can be added to this Solutions package at the discounted monthly rate shown in Section A13.Y.

<sup>(2)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

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(D)  
(T)



GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a /CenturyLink

SECTION A127  
First Revised Sheet 1.6  
Cancelling Original Sheet 1.6  
Effective: November 1, 2011

BY: Darlene N. Terry  
Tariff Manager

OBSOLETE SERVICE OFFERINGS  
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>	
18) <u>Progressive Plan</u> <sup>(1) (2)</sup> Obsolete March 18, 2011 <sup>(3)</sup> Local Exchange Service Enhanced Call Waiting - Optional Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection Call Forwarding Call Forward No Answer-Fixed Call Forward Busy-Fixed	\$25.45	(T)
19) <u>Simple Solution</u> Obsolete March 18, 2011 <sup>(3)</sup> Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8	19.99	(D) (T)

<sup>(1)</sup> Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

<sup>(2)</sup> Effective 01/18/07 customers must subscribe to Voicemail.

<sup>(3)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

(D)  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry  
Tariff Manager

Tenth Revised Sheet 2  
Cancelling Ninth Revised Sheet 2  
Effective: November 1, 2011

OBSOLETE SERVICE OFFERINGS  
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS – BUSINESS

No new customers may subscribe to these services. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.

1. General

a. Solutions is an optional business service enrollment plan.

2. Rates and Charges

a. Solutions Packages

	<u>Monthly Rate</u>	(D)
1) <u>Economy Solution II</u> <sup>(1)</sup> Obsolete May 4, 2005 <sup>(3)</sup> Local Exchange Service Choice of three of the following: Call Forwarding Features (Call Forward Busy-Fixed, plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Repeat Dial	\$34.95	
2) <u>Ideal Solution</u> Obsolete June 16, 2005 <sup>(3)</sup> Local Exchange Service Essentials Custom Calling Package <sup>(2)</sup> 60 minutes of Local Toll	59.95	
3) <u>Choice Solution</u> Obsolete June 16, 2005 <sup>(3)</sup> Local Exchange Service InTouch with Call Forwarding Custom Calling Package 60 minutes of Local Toll	59.95	
4) <u>Standard Solution I</u> Obsolete June 16, 2005 <sup>(3)</sup> Local Exchange Service Enhanced Call Waiting 60 minutes of Local Toll	59.95	

(D)  
(D)

<sup>(1)</sup> Customers must also purchase any Embarq Communications, Inc. Plan.

<sup>(2)</sup> Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

<sup>(3)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127  
 Eighth Revised Sheet 3  
 Cancelling Seventh Revised Sheet 3  
 Effective: November 1, 2011

BY: Darlene N. Terry  
 Tariff Manager

OBSOLETE SERVICE OFFERINGS  
 SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS – BUSINESS

2. Rates and Charges (Continued)

a. Solutions Packages (Continued)

	<u>Monthly Rate</u>	
5) <u>Standard Solution II</u> Obsolete June 16, 2005 <sup>(1)</sup> Local Exchange Service InTouch with Call Forwarding Custom Calling Package	\$42.95	(D)  (T)
6) <u>Basic Solution</u> Obsolete June 16, 2005 <sup>(1)</sup> Local Exchange Service Classic Package 60 minutes of Local Toll	59.95	(T)
7) <u>Classic Solution</u> Obsolete June 16, 2005 <sup>(1)</sup> Local Exchange Service Classic Package	49.95	(T)
8) <u>Priority Solution</u> Obsolete June 20, 2008 <sup>(1)</sup> Local Exchange Service Call Forwarding Call Forward Busy-Fixed Call Forward No Answer-Fixed Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection)	39.95	(T)

(D)

(D)

(D)

<sup>(1)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

(D)

(T)





GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127  
 First Revised Sheet 6  
 Cancelling Original Sheet 6  
 Effective: November 1, 2011

BY: Darlene N. Terry  
 Tariff Manager

OBSOLETE SERVICE OFFERINGS  
 SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>	
11) <u>Rotary Classic Solution</u> <sup>(1)</sup>	\$55.95	(D)
Obsolete March 18, 2011 <sup>(4)</sup>		(T)
Business Rotary Exchange Service		
Three-Way Calling		
Return Call		
Call Forwarding		
Caller ID with Name (including Anonymous Call Rejection)		
Call Forward Busy-Fixed		
Call Forward No Answer-Fixed		
		(D)
		(D)
12) <u>Economy Bundle II A</u>	34.95 <sup>(2)</sup>	
Obsolete March 18, 2011 <sup>(4)</sup>		(T)
Flat Rate Business 1-Party Local Exchange Service		
Choice of three of the following:		
Call Forwarding Features (Call Forward Busy-Fixed plus Call Forward No Answer-Fixed)		
Enhanced Call Waiting <sup>(3)</sup>		
Caller ID with Name (includes Anonymous Call Rejection)		
Three-Way Calling		
Return Call		
		(D)

<sup>(1)</sup> Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

<sup>(2)</sup> Customers must also subscribe to any Embarq Communications, Inc. long distance plan.

<sup>(3)</sup> When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

<sup>(4)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127  
 First Revised Sheet 7  
 Cancelling Original Sheet 7  
 Effective: November 1, 2011

BY: Darlene N. Terry  
 Tariff Manager

OBSOLETE SERVICE OFFERINGS  
 SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>	(D)
13) <u>Complete Business Bundle</u> <sup>(1)</sup> Obsolete March 18, 2011 <sup>(4)</sup> Flat Rate Business 1-Party Local Exchange Service Enhanced Call Waiting Three-Way Calling Return Call Repeat Dial Call Forwarding Selective Call Rejection Caller ID With Name (includes Anonymous Call Rejection) Call Waiting ID Call Forward Busy-Fixed Call Forward No Answer-Fixed		(D) (D)
Initial bundle, per location	\$30.00 <sup>(2)</sup>	
2nd through 9th bundle (per bundle), per location	25.00 <sup>(3)</sup>	

(1) Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.  
 (2) Customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet under a two year (or greater) term commitment, Voicemail, DSL Secure and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.  
 (3) Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.  
 (4) As of March 18, 2011, this service is limited to lines in service for existing customers.

(D)  
(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry  
Tariff Manager

First Revised Sheet 12  
Cancelling Original Sheet 12  
Effective: November 1, 2011

OBSOLETE SERVICE OFFERINGS  
SPECIAL PACKAGED OFFERINGS

D. MARKET TRIALS <sup>(4)</sup> (Cont'd)

MULTILINE 2 BUNDLE (Cont'd)

4. Rates and Charges

	<u>Monthly Rate</u> <sup>(1)</sup>	
	<u>Category 1</u> <u>Exchanges</u>	<u>Category 2</u> <u>Exchanges</u>
a. Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service Rotary Line Service (optional) Three-Way Calling with Transfer (optional) Caller ID with Name (optional) (includes Anonymous Call Rejection) Speed Dial 8		
- Two Year Commitment Period, per bundle	\$27.50 <sup>(2)</sup>	\$35.00 <sup>(2)</sup>
- with Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan		
- Two Year Commitment Period, per bundle	21.50 <sup>(3)</sup>	39.00 <sup>(3)</sup>

(D)  
(D)

b. Exchanges by Category

1) Category 1 Exchanges

Bonita Springs	N. Cape Coral	Pine Island
Cape Coral	N. Ft. Myers	Port Charlotte
Ft. Myers	Naples	Punta Gorda
Ft. Myers Beach	North Naples	Sanibel-Captiva Island
Immokalee	Marco Island	Tallahassee

<sup>(1)</sup> Customers must also subscribe to the Company's non-regulated High-speed Internet (at any available data speed).

<sup>(2)</sup> Customers must also subscribe to an Embarq Communications, Inc. long distance plan, excluding the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

<sup>(3)</sup> Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

<sup>(4)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

BY: Darlene N. Terry  
Tariff Manager

OBSOLETE SERVICE OFFERINGS  
SPECIAL PACKAGED OFFERINGS

E. CONNECTION CENTRAL BUNDLE <sup>(1)</sup>

1. General

- a. Connection Central Bundle is an optional business service enrollment plan that permits a customer to receive features and services for a flat monthly rate for each bundle provided. Connection Central Bundle includes the following features and services:

- 1) Local Exchange Service
- 2) Rotary Hunt Service (optional)
- 3) Three-Way Calling with Transfer
- 4) Caller ID w/Name (includes Anonymous Call Rejection)
- 5) Enhanced Call Waiting (optional)
- 6) Call Waiting ID (optional)

(D)  
(D)

2. Terms and Conditions

- a. The Plan is not available with Business Flat Rate Service, Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- b. The Plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- c. Customers may subscribe to a maximum of two Connection Central Bundles per location which must be billed under a single bill. Customers may additionally subscribe to up to nine Solutions-Business Packages as described elsewhere in this section, except that customers may only subscribe to a combination of nine Solutions-Business Packages and Connection Central **Bundles**.
- d. Service Charges do not apply when:
- 1) A Connection Central Bundle replaces existing Local Exchange Service;
  - 2) Customers request a change from a Connection Central Bundle back to regulated Local Exchange Service; or
  - 3) New and additional Connection Central Bundle lines are added.

(D)  
(D)

<sup>(1)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

BY: Darlene N. Terry  
Tariff Manager

First Revised Sheet 15  
Cancelling Original Sheet 15  
Effective: November 1, 2011

OBSOLETE SERVICE OFFERINGS  
SPECIAL PACKAGED OFFERINGS

E. CONNECTION CENTRAL BUNDLE <sup>(3)</sup>

3. Term Discount Plan

- a. Connection Central Bundle is available under a Term Discount Plan (TDP) for term commitments of one or two years. At the end of the TDP commitment period the customer may renew the TDP for another one or two year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- c. If customers disconnect one or both of the access lines associated with Connection Central Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the payments that would apply for the remainder of the TDP.
- d. If a customer retains the access line(s) associated with Connection Central Bundle, but discontinues any or all of the associated features and services, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable tariffed monthly rates.

4. Rates and Charges

	<u>Monthly Rate</u>	(D)
a. One Year Commitment Period, per bundle	\$30.00 <sup>(1)(2)</sup>	
b. Two Year Commitment Period, per bundle	30.00 <sup>(1)(2)</sup>	

(D)  
(D)

<sup>(1)</sup> Initial bundle - Customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet under a one or two year term commitment, DSL Secure, Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan, and must purchase the Company's non-regulated Connection Central CPE.

<sup>(2)</sup> Second bundle - Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

<sup>(3)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

OBSOLETE SERVICE OFFERINGS  
SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE <sup>(1)</sup>

1. General

- a. MultiLine Bundle is an optional business service enrollment plan that permits customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each MultiLine Bundle provided. Customers must subscribe to at least two MultiLine Bundles per location, which must be billed under a single invoice.

2. Terms and Conditions

- a. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- b. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- c. Service Charges as specified in Section A4 of this tariff apply for new and additional MultiLine Bundles and moves of existing MultiLine Bundles.
- d. Service Charges do not apply when a MultiLine Bundle replaces existing Local Exchange Service.
- e. Customers may subscribe to a maximum of nine MultiLine **Bundles**. Customers may additionally subscribe to up to nine Solutions-Business Packages as described elsewhere in this section except that customers may only subscribe to a combination of nine Solutions-Business Packages and MultiLine **Bundles**. (D)

<sup>(1)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

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OBSOLETE SERVICE OFFERINGS  
 SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE <sup>(3)</sup> (Cont'd)

(T)

4. Rates and Charges

- a. Flat Rate Key Trunk or Flat Rate
  - Business 1-Party Local Exchange Service
  - Rotary Line Service (optional)
  - Three-Way Calling with Transfer (optional)
  - Caller ID with Name (optional) (includes Anonymous Call Rejection)

	<u>Monthly Rate</u> <sup>(1)</sup>
1) Month-to-Month, per bundle	\$41.00 <sup>(2)</sup>
2) One Year Commitment Period, per bundle	38.00 <sup>(2)</sup>
3) Two Year Commitment Period, per bundle	35.00 <sup>(2)</sup>
4) Three Year Commitment Period, per bundle	32.00 <sup>(2)</sup>

(T)

(T)

(D)

(D)

<sup>(1)</sup> Customers must also subscribe to: 1) the Company's non-regulated 1.5 Mbps (where available) or greater High-speed Internet (In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service); or 2) the Company's non-regulated Dedicated IP Service, per each MultiLine Bundle location. The qualifying service must be billed on the same invoice as the MultiLine Bundles, but may be provisioned on access lines or trunks other than the MultiLine Bundle that are billed under the same invoice.

(D)

(D)

(T)

<sup>(2)</sup> Customers must also subscribe to an Embarq Communications, Inc. long distance plan.

(T)

(D)

(D)

<sup>(3)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

(T)

OBSOLETE SERVICE OFFERINGS  
SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS <sup>(1)</sup>

1. General

- a. Solutions II is an optional business service enrollment plan that permits a customer to receive Business Local Exchange Service and additional features and services for a flat monthly rate for each Solutions II business line.

2. Regulations

- a. Solutions II customers may terminate their enrollment in the plan at any time upon notice to the Company.
- b. Unless terminated by the Solutions II customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- c. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- d. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- e. No more than nine (9) business lines can be enrolled with the Solutions II option(s) for each customer location or per account, except as specified following. There is no per location or per account limit on the number of business lines that can be enrolled with Basic Offer Bundle. Multiple location accounts are limited to **nine lines** per account. (D)
- f. Service Charges, as described in Section A4 of this tariff, apply to requests for new and additional Solutions II lines, and for moves of existing lines.
- g. Service Charges do not apply when:
  - 1) Solutions II replaces existing Local Exchange Service or;
  - 2) Customers request a change from Solutions II back to Local Exchange Service.
- h. Solutions II customers are not eligible for promotional offerings associated with the Custom Calling Features and ExpressTouch Service included in the Plan, unless specifically provided for in a promotional offering.

<sup>(1)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

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OBSOLETE SERVICE OFFERINGS  
 SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS <sup>(1)</sup> (Cont'd)

4. Rates and Charges

a. Connected II <sup>(3)</sup>

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service  
 Rotary Line Service (optional)  
 Enhanced Call Waiting  
 Three-Way Calling or Three-Way Calling with Transfer  
 Call Forwarding  
 Return Call  
 Repeat Dial  
 Speed Dial 8  
 Caller ID with Name (includes  
     Anonymous Call Rejection)  
 Call Forward No Answer-Fixed  
 Call Forward Busy-Fixed  
 Call Waiting ID

(D)

Monthly Rates				
Exchange <sup>(2)</sup>	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
Category 1 Exchanges	\$34.95	\$26.95	\$25.95	\$24.95
Category 2 Exchanges	\$52.95	\$47.95	\$42.95	\$37.95

<sup>(1)</sup> Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA).

<sup>(2)</sup> See G.5. following for a list of exchanges by category.

<sup>(3)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127  
 First Revised Sheet 23  
 Cancelling Original Sheet 23  
 Effective: November 1, 2011

BY: Darlene N. Terry  
 Tariff Manager

OBSOLETE SERVICE OFFERINGS  
 SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS <sup>(4)</sup> (Cont'd) (T)

4. Rates and Charges (Cont'd)

b. Economy Bundle II B <sup>(1)</sup>

Flat Rate Business 1-Party Local Exchange Service

Choice of three of the following:

Call Forward No Answer - Fixed  
 plus Call Forward Busy - Fixed

Enhanced Call Waiting <sup>(2)</sup>

Caller ID with Name (includes  
 Anonymous Call Rejection)

Three-Way Calling  
 Return Call

(D)

Monthly Rates				
Exchange <sup>(3)</sup>	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
Category 1 Exchanges	\$34.95	\$34.45	\$33.95	\$33.45
Category 2 Exchanges	\$34.95	\$34.45	\$33.95	\$33.45

(T)

<sup>(1)</sup> Customers must also subscribe to an Embarq Communications, Inc. long distance plan.

<sup>(2)</sup> When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

(D)

(D)

<sup>(3)</sup> See G.5. following for a list of exchanges by category.

(T)

<sup>(4)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.

(T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry  
Tariff Manager

SECTION A127  
First Revised Sheet 24  
Cancelling Original Sheet 24  
Effective: November 1, 2011

OBSOLETE SERVICE OFFERINGS  
SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS <sup>(3)</sup> (Cont'd)

4. Rates and Charges (Cont'd)

c. Complete Business Bundle II <sup>(1)</sup>

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service  
Rotary Line Service (optional)  
Enhanced Call Waiting  
Three-Way Calling or Three-Way Calling with Transfer  
Call Forwarding  
Return Call  
Repeat Dial  
Speed Dial 8  
Caller ID with Name (includes  
    Anonymous Call Rejection)  
Call Waiting ID  
Call Forward No Answer-Fixed  
Call Forward Busy-Fixed

(D)

<u>Monthly Rates</u>				
Exchange <sup>(2)</sup>	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
Category 1 Exchanges	\$24.95	\$24.95	\$24.95	\$24.95
Category 2 Exchanges	\$35.00	\$35.00	\$35.00	\$35.00

<sup>(1)</sup> Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA). In addition, customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet.

<sup>(2)</sup> See G.5. following for a list of exchanges by category.

<sup>(3)</sup> As of March 18, 2011, this service is limited to lines in service for existing customers.